

Welcome to Carrowmena Activity Centre (Glamping/Bell Tent/Camping)

We hope you enjoy your stay with us. Please read this document thoroughly to ensure a smooth check in.

On arrival please Check-in at the Coffee Pod – you will be required to sign a Copy of our T&Cs, provide up to date Credit Card Details & Car Registration before receiving your accommodation number.

Within your accommodation you should find a Map of Carrowmena detailing our facilities onsite as well as local information on the back side.

We have attached a link to our Terms & Conditions to this email. They <u>MUST</u> be <u>read and</u> <u>understood</u> before arrival. You will also find these Terms & Conditions in your accommodation if you can remind & familiarise yourself with them to ensure an enjoyable stay.

On arrival (check-in is strictly between 3-7pm) please park to the right hand side of the hostel building & walk around to our Coffee Pod following the stoney path & signs.

Once you have been checked in at the Coffee Pod by our staff & signed relevant paper work, you will be given your accommodation number, you can drive to your accommodation following our onsite maps.

If staying in our **Bell Tents**, please proceed around to our Bell Tent Allocated Parking Area. You will see a Map straight ahead, this is the top entrance to the Bell Tent Village for Bell Tent numbers, 1,2,3,4,10 with an individual number outside of each Bell Tent. Our bottom entrance further down the car park if for Bell Tent numbers 5,6,7,8,9 with an individual number outside of each tent.

Glamping Pods, there will be a numbered stone at the back of each Pod to help you find your allocated Pod & parking is to the right hand side of the pods, space for ONLY 1 car. Camping Pitches will have signs attached to the hedge starting at "DCP 9" which is Double Camping Pitch 9 & finished at CP 17 for Camping Pitch 17

If staying in our 1 and only 'Carrowmena Deluxe' you have your own parking space in the Bell Tent car park and can make your way to your tent.

The Coffee Pod onsite will be open in July & August from 9am-8pm & opening times outside of these will be on the Coffee Pod door for guests to see. Our Coffee Pod sells Teas, Coffees, Hot Chocolates,

Chocolate, Traybakes, Muffins, Sweets, Crisps & other goodies to take home with you. We have our 'Grab N Go' croissant/scone & a hot drink option available. We also sell all Camp Fire Equipment, Bags of Logs, Fire starter Kits, BBQ's, Smores Kits & Marshmallows etc. Make sure to get all your supplies before 8pm.

When the coffee pod closes at 8pm there will not be any other members of staff onsite. There will be an emergency number on the window of the Coffee Pod, this is for noise complaints or emergencies that can't wait until the following morning to be dealt with.

'The Glitchen' is our glamping kitchen, includes kettles, toasters, fridges, microwaves, etc. Make yourself at home and use the crockery and cutlery in the cupboards. PLEASE TIDY AS YOU GO & respect other guests when using these facilities.

The Glitchen will be closed daily 11am – 3pm for cleaning.

If your kids are in the play area, we ask that they are supervised by an adult of the same Family. Children play at their own risk. Please keep sand and toys inside the sandpit.

We encourage you to enjoy the fresh air, outdoors, nature and surroundings during your stay. But if you do need it, the *WiFi password* is **available from the Coffee Pod** this doesn't work throughout the full site.

On the day of departure, check out is before 11 AM, this is in connection with the cleaning of the accommodations. If this is not the case, there will be a late check out fee of £20. Please let the member of staff in the Coffee Pod know you are departing. If staying in a pod, leave the key in the door.

Guests must be respectful of the location and nature of the site. Loud noise and nuisance will not be tolerated at any time and all noise must be kept to a minimum between 11pm – 8am. Unamplified acoustic music, and small battery powered speakers cannot be used after 11pm. Although the site is remote, noise does travel easily in the open air and under Canvas, so please be respectful of nearby guest & residents.

Should you need any assistance the Coffee Pod will be open in summer 9am-8pm OR Emergencies outside of these hours call the number on the Coffee Pod window.

We hope you enjoy your stay! Have fun creating new memories to hold forever.

Have a wonderful night!

ACTIVITIES & ONSITE INFORMATION

See below available Activities:

Climbing Wall, Zip Line, Archery – see link to BOOK ONLINE - https://carrowmena.co.uk/product/activity-experience-session/

or email: info@carrowmena.co.uk and this can be added onto your booking.

Canoeing/Kayaking/SUP are available for all guests, through Binevenagh Adventures, contact Angie (who used to work at Carrowmena) on 07720203095 or Email: info@binevenaghadventures.com

NB all bookings MUST be made in advance as spaces will be limited.

Bouncy Castle – Bank Holidays & Summer, 9.30am - 10.30am for ages 1 - 4 years - £4pp

Inflatable Assault Course - — Bank Holidays & Summer, 9.30am - 10.30am for ages 5 - 14 years - £4pp (tokens can be purchased for both on the morning from the Coffee Pod)

Orienteering - runs daily at 6pm, maps can be purchased from the Coffee Pod

Our **Maize Maze** will be opening in July 2023 from 10am—see link for more details - https://carrowmena.co.uk/activities/maize-maze/

You can pay for this onsite @ The Coffee Pod. It is £4pp or £18 for a Family (2A+3K). Please fill out the Medical/Consent form at the Coffee pod before entering.

We have our **Kids' Play area**, Table Tennis Table, Large Area for games, Football Nets, lots to keep the kids entertained.

Local town Limavady (4 miles) has lots of pubs, cafes & take aways for you to choose from. There are an endless number of places to walk and cycle in the area, we are 8 miles away from Benone Beach, 3 miles from Binevenagh Mountain & 5 miles from Roe Valley Country Park.

ON ARRIVAL, PLEASE MAKE YOUR WAY TO OUR COFFEE POD AROUND THE BACK OF THE CENTRE

WHEN DRIVING AROUND THE SITE PLEASE KEEP TO 5MPH SPEED LIMIT AS THERE ARE CHILDREN PLAYING



Carrowmena Activity Centre

phone: <u>+44 28 7776 3431</u> site: <u>www.carrowmena.co.uk</u> email: <u>info@carrowmena.co.uk</u>

address: 100 Carrowclare Road, Limavady, BT49 9EB We are an Education Authority Approved Facility –

BSF-19-001.









